

SCHEDULE A II ATTACHMENT
Initial Cost Estimates for Services
Requested as of Day 1

Functional Area	TSA Designation	Description	Service to be provided Yes/Not	Monthly Estimated TSA Billing (\$,000's)		Total
				Estimated Labor	Estimated Non-labor	
Energy North						
Human Resources						
	HR -1	Payroll	YES	2	3	5
	HR -2	Employee Benefits	YES	9	6	16
	HR -3	Pension Administration	YES	1	0	1
	HR -4	Labor Relations	NO			
	HR -5	Staffing Support	NO			
		Subtotal:		12	9	21
Finance						
	Fin -1	Financial Reporting	NO			
	Fin -2	Accounting Consulting	YES	22	17	39
	Fin -3	Financial Training	YES	0	0	0
	Fin -4	Accounts Payable	NO			
	Fin -5	Accounts Payable Consulting	YES	3	0	3
	Fin -6	Cash Mgmt	YES	4	3	7
	Fin -7	Tax consulting	YES	3	5	8
	Fin -8	Property Tax	YES	3	13	17
	Fin -9	Claims Handling	YES	0	0	0
		Subtotal:		35	38	74
Operations						
	Gas Ops - 1	Network Strategy & Planned Major Minc	YES	1	0	1
	Gas Ops - 2	Operations Regulatory Support	NO			
	Gas Ops - 3	Emergency Minc Engineering & Technical Svcs	YES	0	0	0
	Gas Ops - 4	Field Crew Dispatch & Scheduling	YES	12	73	85
	Gas Ops - 5	Mandated Programs, Inc Leak Surveys	YES	31	129	164
	Gas Ops - 6	Mapping & Records	YES	0	0	0
	Gas Ops - 7	LNG Compliance & Training	NO			
	Gas Ops - 8	Gas Engineering & Design	YES	3	10	13
	Gas Ops - 9	QA/Analysis & Process Improvement	YES	0	0	0
	Gas Ops - 10	Gas Support/Workload Planning	YES	0	0	0
	Gas Ops - 11	Meter Ops/Meter Shop	YES	12	4	16
	Gas Ops - 12	Customer Meter Support	YES	16	1	19
	Gas Ops - 13	Reliability Planning	YES	0	0	0
	Gas Ops - 14	System Integrity, Asset Replacement, & Corrosion Cont	YES	0	0	0
	Gas Ops - 15	Codes & Standards	YES	7	3	10
	Gas Ops - 16	Ops Misc	YES	0	0	0
	Gas Ops - 17	Mutual Assistance	YES	0	0	0
		Subtotal:		84	214	298
Energy Solutions Delivery & Efficiency						
	ESD&E - 1	Energy Efficiency	YES	0	0	0
	ESD&E - 2	C&I Sales/Support	YES	0	0	0
		Subtotal:		0	0	0
Gas Control & Procurement						
	Gas Supply -1	Gas Control	YES	3	1	4
	Gas Supply -2	Procurement Svcs General	YES	7	0	7
	Gas Supply -3	Energy Transactions	YES	0	0	0
	Gas Supply -4	Gas Load Forecasting	YES	0	0	0
	Gas Supply -5	Procurement Consulting	YES	0	0	0
	Gas Supply -6	Procurement Svcs Misc	YES	0	0	0
		Subtotal:		10	1	11
Project Management						
	PM-1	Project Mgmt Svcs	YES	0	0	0
	PM-2	Cost Mgmt	YES	0	0	0
		Subtotal:		0	0	0
Health, Safety & Environment						
	HS&E-1	HS&E Monitoring, Reporting Compliance & Training	YES	1	1	2
	HS&E-2	Health & Safety Field Support	YES	5	1	6
	HS&E-3	Technical Training	YES	0	0	0
	HS&E-4	Environmental Compliance	YES	4	1	4
	HS&E-5	SIR	YES	0	0	0
	HS&E-6	Environmental Field Support	NO			
	HS&E-7	Spill Control Response	NO			
	HS&E-8	Environmental Reg Support & Consultation	NO			
	HS&E-9	Licenses, Permits & Orders	NO			
		Subtotal:		11	2	13
Security						
	Security -1	Site Services	YES	5	3	8
	Security -2	Security Consulting	YES	0	0	0
		Subtotal:		5	3	8
Supply Chain & Inventory						
	Supply -1	Supply Chain Mgmt	NO			
	Supply -2	Mkt Mgmt System Support	NO			
	Supply -3	Supplier Contracts	YES	9	2	10
	Supply -4	Warehouse Access	YES	0	0	0
	Supply -5	Fleet Services	YES	0	0	0
		Subtotal:		9	2	10
Customer Service						
	CS -1	Call Center Ops	YES	101	14	114
	CS -2	Meter Rtg, Billing & Payment Processing	YES	3	0	3
	CS -3	Collections Support	YES	33	60	93
	CS -4	New Business Admin	YES	95	45	140
	CS -5	Revenue Protection	YES	0	0	0
	CS -6	Customer Data Migration	YES	0	0	0
		Subtotal:		232	119	350
Regulatory Support						
	RS-1	General	YES	25	14	39
	RS-2	Regulatory Reporting	YES	2	0	2
		Subtotal:		27	15	41
Records Management						
	RM -1	Identification of Books & Records	YES	3	1	4
	RM-2	Separation & Transfer of Books & Records	YES	0	0	0
		Subtotal:		3	1	4
IT						
	IT-1	Business Applications	YES	7	7	14
	IT-2	Collaboration Services	YES	10	10	20
	IT-3	Data Centers	YES	10	10	20
	IT-4	Client services	YES	10	10	20
	IT-5	Contracts & Licenses	YES	9	10	19
	IT-6	Infrastructure Services	YES	10	10	20
	IT-7	Networking Support	YES	10	10	20
	IT-8	EMS/SCADA	YES	9	9	19
	IT-9	Security Services	YES	2	2	4
		Subtotal:		74	78	152
TOTAL SERVICES				503	481	984

Note: Amounts are rounded to the nearest thousand. Where the amount appears as "0", the estimated cost is less than \$500 per month.